



# TRICARE Prime Responsibilities for Active Duty Members

TEO FS-18

"Your Passport to Quality Health"

Fact Sheet

*As an Active Duty member, you and your family deserve the best possible health care. TRICARE is designed to be as easy as possible for you and your family, and we are looking for new ways to make it easier every day. But we need your help to make it work. Just as your bank account and your personnel records need managed, so does your TRICARE benefit.*

## What is TRICARE?

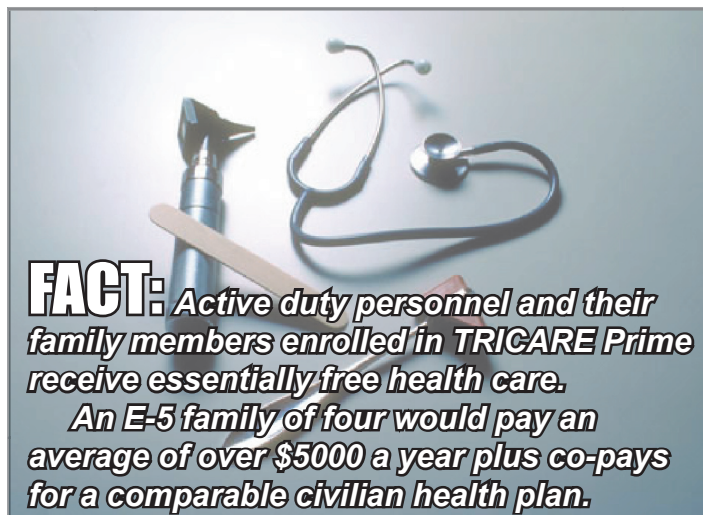
TRICARE is a regionally managed health care program for active duty and retired members of the uniformed services, their eligible family members, and survivors. TRICARE brings together the health care resources of the Army, Navy and Air Force and supplements them with networks of civilian health care professionals to provide better access and high quality service while maintaining the capability to support military operations.

## How much does it cost?

What are your premiums as a TRICARE Prime member? Zero. TRICARE Prime members pay no premiums, cost-shares, or deductibles.

## Your Responsibilities

- Ensure that you and your family members are enrolled in the **Defense Eligibility Enrollment Reporting System (DEERS)** and keep this information up-to-date. You can make changes at your local personnel office.
- Ensure your and your family members' **military ID cards** are up-to-date. An expired ID card could potentially lead to medical claim denials.
- After you fully understand your choices (re-



member that your local TSC can help), you must **choose** if you want to enroll your family in **TRICARE Prime**.

- Active duty members are not automatically enrolled in TRICARE Prime. You must **contact your TRICARE Service Center to make sure you are properly enrolled** in Prime when you arrive at a new duty station.
- **Contact your PCM for an authorization whenever you need specialty medical care.** When traveling in the U.S., active duty members must have pre-authorization from their Primary Care Manager or parent service for non-emergency civilian care.
- Complete and return **customer satisfaction surveys** promptly to help us improve your health care system.

## Need help?

Contact the TRICARE Service Center nearest you if you need assistance managing your TRICARE benefit. Additional information is also available at [www.europe.tricare.osd.mil](http://www.europe.tricare.osd.mil) and [www.tricare.osd.mil](http://www.tricare.osd.mil).